4th Dimension Acorn Game Loading Assistance

Despite our rigorous quality control there are certain circumstances beyond the control of any publisher where a program may be difficult to load.

PLEASE NOTE - Due to our anti-piracy protection system the 1st disc of many of our products will NOT verify. This is perfectly normal and does NOT mean it is faulty.

If you are unable to load one of our games please try the following before loading:-

1. Switch off your computer for at LEAST 10 SECONDS and then switch on again.
2. Also IF you have a hard disc fitted which is set to auto-load any applications on power up, then hold down one of the "**Shift**" keys before you turn on. This stops the applications loading and thus prevents them grabbing memory.
3. IF when you attempt to load the game, your computer tells you it needs more memory to run it, then you will have to reallocate memory temporarily via the Task Manager. Acorn recommend this procedure for all applications and games.
To select the Task Manager click with the middle button on the 'Acorn' symbol in the bottom right of desktop and select it. You should reduce the **Font Cache, System sprites, RAM disc and Module area** to their lowest possible values.

If you are still having difficulty, please read on.

WARNING – The following inbuilt method automatically reconfigures your machine to the same as when it was brand new.

Turn off your computer. Turn on again whilst holding down the "**R**" key, keep it held down until desktop appears. The same procedure can be implemented using the "**DELETE**" key – however this is a much *stronger* reset and is *likely to cause a hard disc to be removed from the icon bar.*

If you have tried all the above and are still unable to load your game, please call our office, during working hours, for advice on **01624 836744.**

Also note that we advise all users to regularly use a disc head cleaner.

For a minimal charge of £3. per title, we will replace faulty discs immediately. Simply return them to us with your name and address. You MUST return ALL discs for a particular game but there's no need to return its game box or manual. Plus PLEASE state which Acorn you have and what happens / messages appear (if any) when you try to load it.

Any information given is for guidance only & The Fourth Dimension accepts no responsibility for any damage however caused. *If in doubt seek professional advice.*

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